

How to Contact Us

Phone: **360-258-2103**, Option 1.
Our phone lines are open Monday through Friday from 8am - 4:30pm, excluding weekends and all major holidays.

Partner agencies may fax referrals to:
360-694-1446
Visit us on the web at:
www.hsc-wa.org



The Washington Relay Service is available for callers with hearing impairments. Telephone interpretation is available for callers who don't speak English.

Comments, Complaints, Concerns, or Commendations accepted via fax, mail, phone, or website.

**Transportation Services
Human Services Council
201 NE 73rd Street, Suite 101
Vancouver, WA 98665**

Most Appropriate, Least Costly

When you request assistance, we find the type of transport most suited to your abilities, locate the lowest-cost option given your needs, and arrange for service with one of our providers.

The most common types of transportation available include:

- Public bus tickets and passes
- CVAN passes

On a case-by-case basis, if bus routes are not available due to time or location, service may be provided to the nearest bus stop.



Title VI & ADA Policies

The Human Services Council operates its programs without regard to race, color, and national origin. To receive information on these policies, including complaint procedures, please contact us at (360) 694-9997 or visit our website at www.hsc-wa.org.

Employment Transportation



**Do you have
trouble
getting to work
or work-related
activities?**



Eligibility

If you are a low-income resident of Clark County, you may be able to receive help with Employment Transportation. You will need to obtain a referral from one of our partner agencies before you can receive transportation.

Referrals are accepted from:

- WorkSource
- Arc of Clark County
- Goodwill
- Safechoice
- Columbia River Mental Health
- DSHS
- Clearview Employment Services
- Partners in Careers

and other participating agencies.

Covered Services

We provide transportation to employment sites, job training, job search, job interviews, childcare, and other work-related activities.

How to Get Transportation

Step 1: Meet with your referring agency and get a referral for the Employment Transportation program. Your referral agency will send it in for you. (See “Eligibility” for a list of referring agencies)

Step 2: Employment Transportation will review your eligibility and needs and arrange for the least costly, most appropriate transportation.

- You will be mailed either a monthly bus pass, day pass, or C-VAN pass.
- Door-to-door services and group transport may be available on a limited case-by-case basis. Please speak with your referring agency for more details.

For additional questions you may contact Employment Transportation at **360-258-2103**, Option 1.

Please note that unexpected delays may occur due to extreme traffic congestion, road construction, or weather conditions.

*** REMEMBER ***

- Contact your referring agency each month you need transportation.
- When your transportation referral expires you may be eligible for an extension of services.
- Take your job search log and income information back to the person who referred you and they will re-evaluate your eligibility.



The Human Services Council's mission is to improve people's lives by connecting them to opportunities, information and services that respond to their individual and family needs.