

How to Contact Us

To schedule a ride:

Call (360) 258-2103

Fax (360) 694-1446

To cancel a ride after hours, please call your assigned transporter directly.

For individual Sponsorship or General Donation information, please:

Call (360) 735-5736

Visit us on the web:

www.hsc-wa.org



All transportation services require prior authorization through our office.

The Washington Relay Service is available for hearing-impaired callers. Telephone interpretation is available for all non-English language calls.

Comments, Complaints, Concerns or Commendations are accepted via fax, mail, phone, or website.

**Sponsor-A-Ride Transportation
Human Services Council
Vancouver, WA 986, (**

When Should I be Ready for my Ride?

Be ready for your ride. Your ride may arrive up to fifteen (15) minutes before or after your scheduled pick-up time. Unexpected delays may occur due to extreme traffic congestion, road construction, or weather conditions.

Funding Source

With funds in an individual account created by family and friends, you simply need to call the SAR phone number to request transportation arrangements.

General donations from the community may also be available to assist individuals that do not meet eligibility requirements for existing programs and grants.

Administrative costs will be included with your trip charge. Donations for SAR are always welcome, whatever the amount!



**HUMAN
SERVICES
COUNCIL**

Title VI & ADA Policies

The Human Services Council operates its programs without regard to race, color, and national origin. To receive information on these policies, including complaint procedures, please contact us at (360) 694-9997 or visit our website at www.hsc-wa.org.

Sponsor-A-Ride Transportation



Are you 55 years of age or older, or do you have a disability?

Do you need to go places where there is limited transportation?

Do you have trouble finding transportation when you need it?

Help!

We May Offer the Assistance You Need!

Sponsor-A-Ride (SAR) is dedicated to offering transportation options for older and disabled adults, while providing friends, family, and the community an easy way to contribute to ride costs.

Eligibility

If you are an adult age 55 or over or have a disability and reside in Clark County **AND**

- Have an individual sponsor account **OR**

- Are not otherwise eligible for transportation assistance

You may be able to access transportation services through SAR.

Covered Services

We can arrange transportation for individuals or groups to:

- Healthcare appointments
- Education Facilities
- Shopping centers
- Recreational activities
- And more*

*Unless donor specified

Information to Have Ready When you Call

- Date of birth
- Pick-up address and phone number
- Destination name, address, and phone number
- Appointment and return dates and times
- Information on any assistive equipment or mobility devices you use.

Matching Rides

When you request a ride, we find the type of transport most suited to your abilities, locate the lowest cost option given your needs, and arrange for service with our providers.

The most common types of transportation services include:

- Passenger car/taxi/van
- Wheelchair van/minibus
- Individual/Group transports
- Bus Passes

Scheduling a Ride

To allow us time to schedule your ride, please call our office at least five (5) working days before the ride. We can take requests up to 14 days in advance. Our phone lines are open Monday - Friday from 8am - 4:30pm, excluding weekends and all major holidays.

Transportation services are available 24 hours a day, seven days a week.

Cancelling a Ride

If you need to cancel a ride, please call us as soon as possible, but at least by 4:30 PM one day before your scheduled pick-up.

Service Area

This program currently serves Clark County residents.



The Human Services Council's mission is to improve people's lives by connecting them to opportunities, information and services that respond to their individual and family needs.